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| CE-18 | **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **.**  **..**  **.**  **.**  **.**  **.** | **Business Process Management** |

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| CHAPTER LEARNING OBJECTIVE QUESTIONS |  |

CE18-1 Why Do Organizations Need to Manage Business Processes?

CE18-2 What Are the Stages of Business Process Management (BPM)?

CE18-3 How Do Business Processes and Information Systems Relate?

CE18-4 Which Come First: Business Processes or Information Systems?

CE18-5 How Is BPM Practiced in the Real World?

Learning Catalytics™ is a student response tool that helps you generate class discussion, customize your lecture, and promote peer-to-peer learning based on real-time analytics. Learning Catalytics uses students’ smartphones, tablets, or laptops to engage them in more interactive tasks.

For an example illustrating the concepts found in this chapter, view the videos in [mymislab.com](http://mymislab.com/).